

The French President spoke on Thursday 12 March and detailed a number of measures, including the closure of schools, in order to curb the evolution of the COVID-19 epidemic. Following this announcement, the premises of Etoile Institut de Langue will be closed from Monday 16 March until further notice.

The closure of all educational institutions in France is an unprecedented situation. We must therefore adapt and propose appropriate solutions so that students can continue their learning. To ensure the continuity of courses, Etoile Institut de Langue will offer distance learning starting Monday 16 March. The content of the courses will be in continuity with and of the same academic standards of our face-to-face courses.

o **For currently enrolled students** wishing (and able) to return to their country, a non-refundable credit note corresponding to the courses reserved and not taken will be offered. This credit will students them to resume their courses at a date of their choosing within 18 months of the end of the course. Alternatively, students who will have followed our distance learning program can enjoy additional weeks of courses added to their original enrollment, the duration of which will vary according to the duration of the physical closure of the school.

- 2 weeks of distance learning = 1 free week of in-class learning
- 4 weeks of distance learning = 2 free weeks of in-class learning
- 6 weeks of distance learning = 3 free weeks of in-class learning
- 8 weeks of distance learning = 4 free weeks of in-class learning

o **Students already enrolled at our school** and due to arrive in the next few weeks will be able to join online learning or postpone their stay for a period of 18 months without penalty.

o **For future enrollments** (with or without accommodation in a host family) made between March 16, 2020 and May 31, 2020, Etoile Institut will not apply cancellation fees provided that the student has notified Etoile Institut of the cancellation 10 days prior to arrival.

For stays requiring a visa, the deposit request will be reduced to 25% of the tuition fees and a deferral of the start of classes up to 18 months will be possible. In the event of a rejected visa application, our usual terms and conditions will apply for the reimbursement of the sums paid.

During this exceptional period, be assured of the commitment and mobilization of the entire Etoile Institut team to ensure pedagogical continuity and to accompany students in their learning.

The Management  
Etoile Language Institute